

What you will need:

- Android™ or Apple® smartphone, tablet or computer with webcam
- Internet access*



Are You An Attorney?

Signing up for Securus Video Visitation is the most convenient and cost effective way for you to make multiple, confidential visits with your client. Simply follow the "Getting Started" instructions on the previous page and select Attorney as the user type. You will be asked to provide a picture of yourself, government issued ID and your Bar ID which will be reviewed and approved by the correctional facility. These private sessions will not be recorded or monitored.

Questions?

There are a number of useful tools and resources available by going to:

www.videovisitationwhere.com

You will find frequently asked questions, instructions on how to create and manage your Video Visitation account, and Live Chat with one of our highly-trained customer service agents.

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CONTACT US

Securus Video Visitation
877-578-3658
SecurusTech.net

www.videovisitationwhere.com

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*Data rates may apply

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VIDEO VISITATION



A BETTER
WAY TO VISIT



VIDEO VISITATION

THERE IS A BETTER WAY

Traveling to the jail to visit an inmate can be very difficult. From money spent on gas and parking or public transportation, to time spent driving and waiting in long lines, the process can be costly and burdensome.

This jail now provides Video Visitation Anywhere, allowing you to visit with your incarcerated loved one from home, library, office or anywhere with an internet access from your Android™ or Apple® smartphone, tablet or computer with webcam.

STOP!

- Stop waiting in long lines and being subject to limited visitation hours
- Stop wasting valuable time and money traveling to the jail
- Stop being limited to visiting only once or twice per week
- Stop trying to visit your loved one where there are dozens of people around you and you have no privacy
- Stop dealing with the hassle of arranging childcare and scheduling time off work
- Stop subjecting yourself and children to the jail environment

POINT YOUR CAMERA WHERE THE ACTION IS

When you visit your loved one at the jail, they are missing out on seeing the outside world. Instead, they see you... sitting in the visitation center at a jail. Visiting anywhere allows for limitless possibilities to include your loved one in your daily activities.

- Start allowing your loved one to interact with those that can't travel to the jail or let them share holidays with a group of extended family and friends

- Start allowing your loved one to celebrate a child's birthday or wish them goodnight
- Start watching your favorite television show or sporting event together just by pointing your webcam at the TV
- Start allowing your loved one to spend personal time with the kids without bringing them into the jail

VISITING FROM ANYWHERE IS EASY

1. **Create a Securus Online account by going to www.videovisitationanywhere.com.** Click on the "Sign Up" button to create your account. If you are enrolling with your computer, make sure you have a webcam to take a picture of a government issued photo ID (driver's license, passport, etc.). You will receive an email once your account is approved.
2. **Once approved, log in to your Securus Online account, select "Schedule a Visit"** and follow the steps to schedule your anywhere visit. The video visitation system allows you to schedule times specifically when your loved one is available.
3. **On the day of your scheduled visit, make sure you log in to your account online or via the mobile app 15 minutes prior to the start time of the visit.**



Now you are ready to visit!

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www.videovisitationanywhere.com

FAQs

Why was My Call Disconnected?

Our phone system has some built-in protections for witnesses and legal personnel to help prevent unwanted calls. If you do any of these things during your call, you could be disconnected.

DON'T

- Transfer or put the call on hold
- Use or answer call waiting
- Press extra numbers on the touch-tone keypad
- Stop your conversation for any length of time (a period of silence may cause a disconnect)
- Try to make any kind of 3-way call

Why are Calls to My Phone Number Blocked?

Calls to your phone number from a correctional facility may be restricted for many reasons. Here are a few:

Collect Call Restriction - Your local phone company may restrict collect calls. Call your local telephone company to have this restriction removed. Once this restriction is removed, it may take up to 72 hours for a collect call to go through.

New Telephone Number - If you have a new phone number, a restriction could be placed on your line. Simply provide us with the date you received your new number from your local telephone company, and Securus can remove the restriction.

Exceeded Your Spending Limit - If you have exceeded your account spending limit with Securus, calls to your line may be blocked. If you believe this is the case, please contact us at 1-800-844-6591.

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FAMILY AND FRIENDS



**TELEPHONE
SERVICE GUIDE**

SCBS is the Customer Care Department of
Securus Technologies, Inc.

CONTACT

800-844-6591

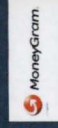
PAYMENTS

Securus Correctional Billing Services
PO Box 650757
Dallas, TX 75265-0757

CORRESPONDENCE

Securus Correctional Billing Services
PO Box 1109
Addison, TX 75001

For more information:
SecurusTech.net



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